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Media Briefing

Regulatory Issues

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Acting General Counsel, IATA



The broken jigsaw of regulation



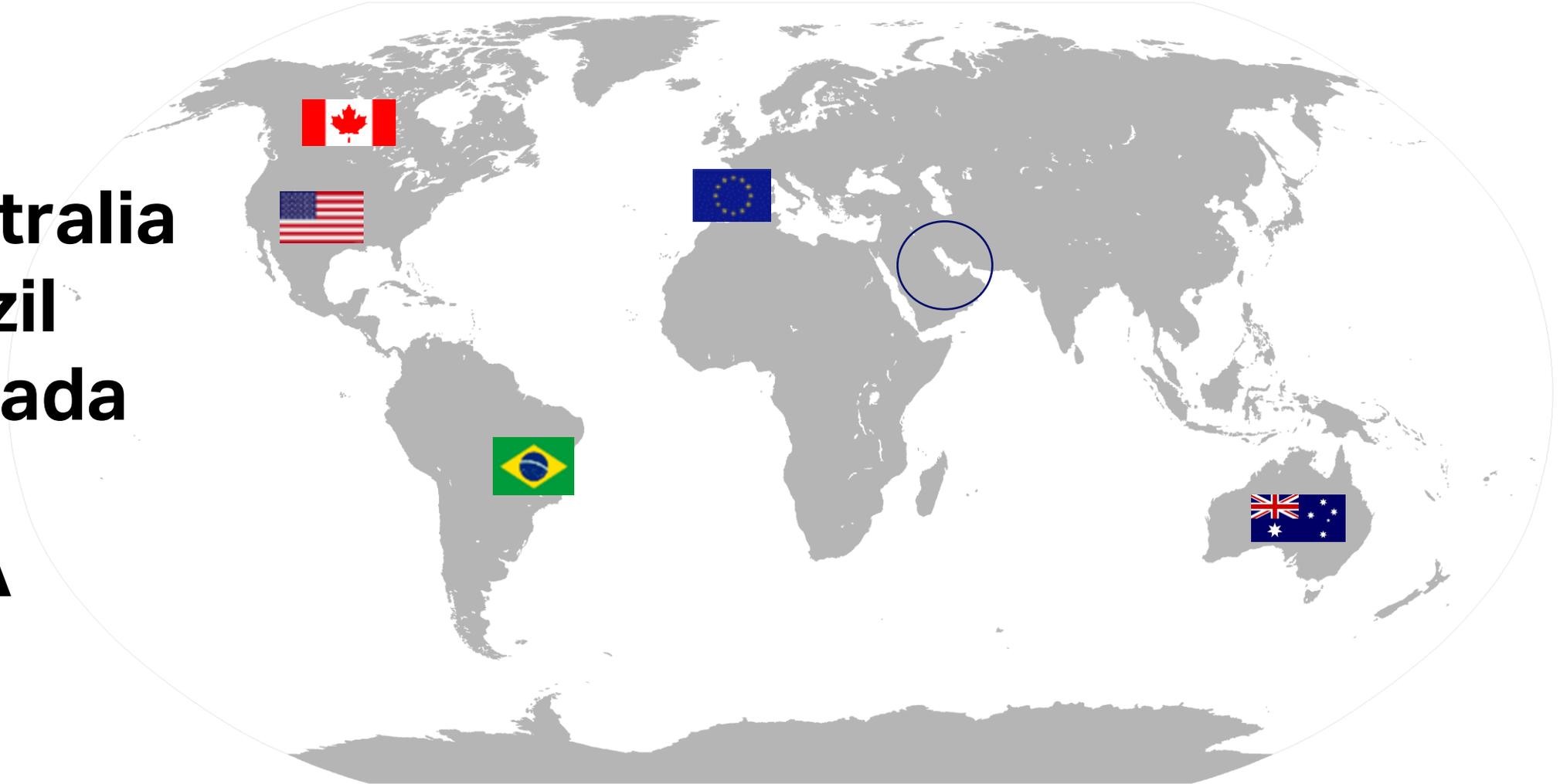
Mischief Managed?

- Objective of Consumer regulation
- Consumer rights or airline liability
- What actors in the system cause delay?



Hot Spots

Australia
Brazil
Canada
EU
USA



DATA PROTECTION & INTERNATIONAL CARRIAGE



This creates huge Compliance Risks for airlines



What are the obligations of airlines?



Different laws for
different
passengers?



Compliance Costs
and Non-
Compliance
consequences

ICAO Action

- Secretariat Study Group
 - ~ 20 States + other organizations
- 21 States + accredited organized asked to nominate experts
- First meeting – Montreal 4-6 June



ICAO Assembly – September 2025



The 2025 ICAO Assembly

- What is it?
- Who attends?
- What happens?
- What is IATA's role?
- Why is it so important to the civil aviation industry and all who travel by air or use air transport?



ICAO 42nd Assembly – Why it matters

- Sustainability and environment
- Accessibility
- Consumer protection
- Aviation radio spectrum
- Aviation taxation



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Questions?

