

# MEMORANDUM PAC/RESO/1074

To: All Members, Passenger Agency Conference

**Accredited Representatives** 

From: Director, FSDS Operations, GDC

Date: 30 October 2025

Subject: MAIL VOTE (A706)

**PAC2 (Mail A706)** 

**Adjustments to the Reduced Fare Resolutions** 

# **Background Information**

Currently, the Passenger Agency Conference has adopted multiple Resolutions referring to Reduced Fares:

- Resolution 880: REDUCED FARES FOR ACCREDITED PASSENGER SALES AGENTS
- Resolution 884: REDUCED FARES FOR DELEGATES ATTENDING OFFICIAL JOINT INDUSTRY MEETINGS
- Resolution 884a: REDUCED FARE TRANSPORTATION FOR NATIONAL TRAVEL AGENCY ASSOCIATION OFFICIALS
- Resolution 886: MEMBERS' GROUP VOCATIONAL TRAINING TRIPS FOR ACCREDITED PASSENGER SALES AGENTS
- Resolution 888: FREE OR REDUCED FARE TRANSPORTATION FOR IATA PASSENGER GENERAL SALES AGENTS
- Resolution 820e, Section 4: Reduced Fare Transportation for Persons Officially Travelling to Travel Agency Commissioner Hearings

While reduced fares might be valuable for supporting business operations, the existence of multiple Resolutions with different scopes and stakeholders creates unclear processes for both requestors and member airlines.

As an example, Resolution 884 in the first paragraph quotes the international travel federation UFTAA, yet only refers to other travel agent associations in the subparagraph 1.2. This leads to confusion as to whether Resolution 884 is now applicable to these other associations.

Another example is captured in the final section of Resolution 820e, as it refers to reduced fares for persons travelling to travel agency commissioner hearings. Having this section captured as a paragraph to the Commissioner Resolution makes it unclear, especially from an airline member perspective, to fully understand the applicable procedure.

These examples show how the different Resolutions can cause confusion when trying to understand the processes for requesting reduced fares.

# **Proposed Solution**

In order to simplify the processes for both the member airlines and the requestors of reduced fares, this proposal aims to include all options in one resolution – Resolution 880 – and with one aligned, simplified request procedure. Within the preamble of 880, all different stakeholder groups are identified.

The requestor can use the form as captured in the Attachment 'A' to Resolution 880, and the member may: at their option, subject to the conditions contained in this Resolution, and subject to the issuing Member's policy, procedures and priorities with regard to reduced fare transportation, grant such stakeholders international air passenger transportation at a discount.

If adopted, Resolutions 884, 884a, 886, 888 and 820e, Section 4, will be rescinded.

The proposal was reviewed and endorsed by the Passenger Agency Conference Steering Group (PSG/137).

## **Effective Date**

The proposed effective date of these changes is 1 January 2026.

# **Proposed Action**

Conference to adopt the changes to the Resolutions as shown in Attachments 'A', 'B', 'C', 'D', 'E', 'F' and 'G'.

The timetable for this Mail Vote is as follows:

Voting Period: 30 October-13 November 2025

Filing Period: 14 - 28 November 2025

Effectiveness: 1 January 2026

To cast a vote, Members are asked to access the application from the following link: <a href="https://forms.office.com/e/X2tmmeakQK">https://forms.office.com/e/X2tmmeakQK</a>.

Please note that no other form of voting will be accepted. Voting will conclude at close of business MAD time on **Thursday, 13 November 2025**. Votes not cast by that deadline will be deemed to be affirmative.

In conformity with the Mail Vote procedure endorsed by PAConf in October 2009, this Mail Vote has been provided in advance to representatives of the agency associations ECTAA, UFTAA and WTAAA for review and/or comment.

## No comments were received.

Any Member seeking clarification on any aspect of the mail vote or the mail vote process is invited to contact the IATA Passenger Governance team by email to <a href="mailto:pac-gov@iata.org">pac-gov@iata.org</a>.

Juan Antonio Rodriguez Director – FSDS Operations, GDC

1 Robert

REDUCED FARES FOR ACCREDITED PASSENGER SALES AGENTS, MEMBERS, GENERAL SALES AGENCIES,

PAC(56)880(except USA)

**Expiry: Indefinite** 

Type: B

RESOLVED that, for the purpose of facilitating the conduct of business operations relative to international air transportation for Accredited Agents situated elsewhere than in the USA, Members may, at their option and subject to the conditions contained in this Resolution, grant to Accredited Agents international air passenger transportation at a discount.

RESOLVED that, for the purpose of a Member requested to attend a properly convened joint industry meeting between IATA and international, national or regional Travel Agent Associations,

RESOLVED that, Accredited Agents, for the purpose of attending vocational training trips,

RESOLVED that employees of an IATA Passenger General Sales Agency,

RESOLVED that, for the purpose of an officially requested member to attend a hearing called by the Agency Commissioner,

Members may, at their option, subject to the conditions contained in this Resolution, and subject to the issuing Member's policy, procedures and priorities with regard to reduced fare transportation, grant such stakeholders international air passenger transportation at a full or specific discount.

## **APPLICATION PROCEDURE**

- a) Member Airlines may on a bilaterial basis, grant reduced fare transportation to such stakeholders in accordance with their Booking and Ticketing Policy.
- b) When applying for reduced fare transportation as provided for in this Resolution the responsible official of the stakeholder shall fully complete and sign the Application Form prescribed in Attachment 'A' to this Resolution or a form and format otherwise approved by the airline and submit it, in advance of the commencement of travel, to each air carrier Member participating in the itinerary.
- c) The stakeholder shall be solely responsible for the accuracy of every Application.
- d) The Member receiving the Application shall not grant the reduced fare transportation if it knows that the eligibility requirement or other requirements, as specified in their Booking and Ticketing Policy, have not been met or if the Application is incomplete.

## **DEFINITIONS**

The definitions of terms and expressions used in this Resolution are contained in Resolution 866.

## **1. AGENT ELIGIBILITY**

each Approved Location of an Agent may qualify for reduced fare transportation under this Resolution provided all the following minimum eligibility requirements are met:

- 1.1 at the time of application the Agent shall have had at least one Approved Location on the Agency List continuously for a period of not less than 12 months; and
- 1.2 at the time of application, through to the time of proposed travel, the Agent must not be under notice of default; or
- 1.3 at the time of application, through to the time of proposed travel, the Approved Location of the Agent must not be under suspension.

#### 2. ELIGIBILITY OF PERSON TRAVELLING

a reduced fare ticket may be issued under the provisions of this Resolution to the sole proprietor, partner, director and/or employee of an Agent when they meet all the requirements per section 2.1-2.4: Holders of a Travel Agent ID Card meet the requirements per sections 2.1-2.4 as confirmed by IATA through the ID Card Programme and Members may consider such holders eligible for a reduced fare ticket, upon validation of the Agent's unique 10 digit verification number.

- 2.1 have been in the service of the said Accredited Agent continuously and without interruption for not less than 12 months immediately prior to the date of such Application; provided that a period of not less than three months' service with the Agent shall suffice where the person travelling was in the service of another Accredited Agent not more than 60 calendar days before commencing his present employment and was eligible under this Resolution; and
- 2.2 devote in a full-time capacity all or substantially all of his time directly to the promotion and sale of travel, including air transportation, on behalf of the Accredited Agent making such application, either at an Approved Location of the Agent or at the Agent's listed Administrative Office within the same country; and
- 2.3 be salaried and/or paid on a commission basis and be shown on appropriate disbursement records of the Agent; and
- 2.4 in the case where he is an employee whose full-time employment is not on the premises of the Approved Location or the listed Administrative Office of the Agent:
- 2.4.1 work hours not less than those normal for other eligible staff at such Agent's Approved Location, and he must be assigned to such Approved Location or listed Administrative Office and report there in person at least once a month, and have no other gainful employment. Additionally he must be carried regularly and in good faith on the payroll or other relevant disbursement records of the Agent, or
- 2.4.2 have been transferred directly from an Approved Location where he met the requirements of Subparagraph 2.1 of this Paragraph, to another location of the Agent for which an application for accreditation has been made but is still pending; provided that such employee's eligibility shall cease upon the first disapproval of the application; provided further that any tickets issued to such an employee shall not increase the total number of tickets permitted by this Resolution.

## 3. SUBORDINATES OF ELIGIBLE PERSONS

the eligibility of a person shall not in itself render eligible such person's subordinates who shall be eligible only if they meet all the applicable requirements of this Resolution.

#### 4. FARE REDUCTION FOR SPOUSE

the spouse of a person travelling under the provisions of this Resolution may also be granted reduced fare transportation provided that;

- 4.1 the couple travel together from the point of origin to the point of destination in case of one way trips, or to the point of turnaround in case of round trips, or to the highest rated point in case of circle trips;
- 4.2 the discount granted is not greater than 50% of the applicable fare; provided that the discount shall only be applied to fares on which the discount for Agents provided for in this Resolution also applies;
- 4.3 under this Paragraph no person shall receive more than one reduced fare ticket per calendar year from any one Member;
- 4.4 such ticket shall not be deducted from the Agent's annual allotment described below;
- 4.5 nothing herein shall preclude a spouse who is independently eligible for reduced fare transportation under the provisions of Paragraph 2 from applying and travelling in accordance with the provisions of this Paragraph.

#### 5. ANNUAL ALLOTMENT AND DISCOUNT

5.1 an annual allotment of two tickets, for one way, round or circle trip transportation in respect of each Approved Location of the Agent may be issued by each Member per calendar year at a discount of not more that 75% of the applicable air fare for the class of service used; provided that notwithstanding any conditions governing special fares, such tickets may not be issued using special inclusive tour basing fares. Where the charge for air transportation consists of a fare and a surcharge, e.g. weekend, business class, the discount shall be based on the fare and such surcharge, but shall not be applied to excess baggage charges or to any surcharge specifically excluded by the Member from the application of the discount. Any tickets issued to an eligible person attached to an Agent's listed Administrative Office shall not increase the total number of tickets permitted by this Resolution:

5.2 ICELAND ONLY notwithstanding Subparagraph 5.1 of this Paragraph, Members operating services to and from Iceland may provide Accredited Agents having one or more Approved Locations in that country with an unlimited number of tickets at a 50% discount over their lines between Iceland and UK/Scandinavia; provided this shall apply as long as there are not more than three Members serving Iceland.

# 6. APPLICATION FORM AND PROCEDURE

6.1 when applying for reduced fare transportation the responsible official of the Agent shall fully complete and sign the Application Form prescribed in Attachment 'A' to this Resolution and submit it in advance to all air carriers participating in the itinerary. All such carriers shall be responsible for granting approval and for the arrangements for issuance of their own Traffic Document on their own services and on the services of another air carrier, if applicable. In the latter instance the Agent, if so required by the ticketing Member, shall obtain and submit to the ticketing Member the written concurrence of all other air carriers participating in the itinerary;

6.2 whereas only a Member or where applicable the Member's General Sales Agent having duly appointed the Agent pursuant to the Passenger Sales Agency Rules may issue or cause to be issued reduced fare tickets under the

provisions of this Resolution, other Members participating in the transportation need not have so appointed the Agent. The Member receiving the Application shall not grant the reduced fare transportation if it knows or reasonably should have known that the eligibility requirements or other requirements have not been met.

## 7. ACCEPTANCE PROCEDURE

the Member to which the Application is made need not accept it for processing. The Member may accept the Application if, in the Member's opinion, it covers travel by a person qualified to benefit under the provision of this Resolution.

#### 8. TICKET ALL OTMENT—DEDUCTIONS

8.1 a deduction shall be made by each Member participating in the transportation granted from the Approved Location's annual allotment with such Member. However, where a reduced fare ticket is issued, in whole or in part over a line which is operated in pool the deduction pertaining to the pool sector shall be made by the pool partner Member issuing the ticket, whether or not that Member operates the actual pool service used; furthermore, where in an interchange service the aircraft of one Member operate a through service from points on its routes to points on another Member's routes, under charter to such other Member, the deduction shall be made only by the Member operating the flight, when the person travels exclusively on the interchange service;

8.2 irrespective of the actual Approved Location or listed Administrative Office where the passenger works, upon agreement between the Member and the Agent the deduction may be made from the annual allotment of any Approved Location of the Agent in the same country, as long as the aggregate number of tickets which the Member may grant the Agent pursuant to Subparagraph 5.1 of this Resolution is not exceeded;

8.3 an Agent shall not be allowed to reimburse a Member for a reduced fare ticket(s) issued and used for the purpose of reinstating any of its annual allotment for other reduced fare transportation.

## 9. ISSUANCE, REPORTING AND REMITTANCE OF REDUCED FARE TICKETS

the ticket issuing Member may either issue the reduced fare ticket directly or instruct the Agent to issue it. Commission or other remuneration shall not be claimed or retained by the Agent nor paid by a Member in respect of the reduced fare transportation provided in accordance with this Resolution. The reporting and remitting procedures applicable under the Passenger Sales Agency Rules shall apply in respect of reduced fare tickets; provided that:

9.1 where the Member issues the ticket a billing shall be promptly sent to the Agent and shall be settled directly by the Agent with the Member within 15 days of billing; or

9.2 where the Agent is instructed to issue the ticket such ticket shall be included in the next Agency sales report under Billing and Settlement Plan reporting procedures and remittance shall be made accordingly; or

9.3 where the Agent is instructed to issue the Member's Traffic Document the Agent shall report the issue in the next Sales report due to the Member and remit the amount due in accordance with the remitting provisions set forth in the applicable Passenger Sales Agency Rules.

9.4 the ticket must be issued in the calendar year of application; and

9.5 in no case shall the ticket validity be more than three months from date of issue.

10. BILLING WHERE ISSUANCE PRECEDES CONCURRENCE(S) OF PARTICIPATING AIR CARRIERS

notwithstanding the provisions of Paragraph 8 of this Resolution where one or more participating air carriers' concurrences have been requested by a Member but have not been received prior to departure date, such Member may cause the ticket to be issued, subject to the following conditions:

10.1 the ticket is issued not earlier than ten days after the Application for the reduced fare transportation has been received; the Agent gives a written guarantee he will pay, within 15 days of billing to the issuing Member, the full applicable fare for each sector for which a concurrence has been refused; the Member must render such billing within 30 days of the date of receipt of any such refusal;

10.2 the Agent must, within 15 days of the Billing Date, settle the remittance due directly with the issuing Member to be passed to the respective air carrier concerned. If the Agent does not remit within such 15 day period, the irregularity and/or default procedures otherwise applicable to the Agent under the provisions of the Passenger Sales Agency Rules shall apply.

## 11. CHANGE IN ELIGIBILITY

if at any time prior to the commencement of the travel there is a change affecting the eligibility of the person travelling, either as a consequence of a change in status of such person (e.g. discontinued employment) or of the status of the Agent or Approved Location (e.g. the Agent or Approved Location comes under notice of default) the Agent shall immediately so notify the Member whose ticket is used and shall immediately return the ticket to that Member. The travel approval granted by the Member shall no longer be valid; provided that the Member shall be responsible for cancelling the reduced fare transportation only if it knows or reasonably should have known of the changed eligibility.

## 12. RETROACTIVE APPLICATION

notwithstanding the Application in advance requirement in Paragraph 6 of this Resolution it shall be permissible for a Member to accept an Agent's retroactive Application where there were exceptional and compelling reasons why the Agent was unable to make Application in advance; such retroactive acceptance may be granted if an Application is submitted not later than three menths after date of purchase of the full fare ticket, in which case it must be deducted from the annual allotment of the year when the full fare ticket was issued; provided (i) that the Agent is in all other respects eligible for such reduction; and (ii) that the Member accepting such retroactive Application shall obtain from the Agent and maintain on file for at least two years a letter explaining the exceptional and compelling reasons for such retroactive Application.

## 13. RECORDS

each Accredited Agent shall maintain, for not less than two years from the date of Application and hold immediately accessible, adequate records to substantiate the Agent's certification that a person named in any Application qualifies for reduced fare transportation. Such records shall be open to inspection by a Member to which an Application is made and shall include the following:

- 13.1 payroll ledger and cancelled cheques, money orders or other proof of payment of salary, wages and/or commissions as well as all deductions for taxes and social security (or equivalent) in the case of an employee;
- 13.2 cash disbursement books and cancelled cheques, money orders or other proof of payment of salary or other remuneration for services rendered, made in the case of a sole proprietor, partner and/or director, eligible as defined herein:
- 13.3 service agreements, contracts, time sheets or other documentary proof of the degree of service required from each sole proprietor, partner, director and/or employee to whom payment of remuneration is shown under Subparagraphs 14.1 and 14.2 of this Paragraph;

13.4 copies of all Applications accepted by the Member to which the Application was made.

#### 14. LIABILITY FOR ACCURACY OF APPLICATION

the Agent shall be solely responsible for the accuracy of each and every Application. In the event that the Agency Administrator receives a complaint in writing that the Agent, in an Application for reduced fare transportation under the provisions of this Resolution, has made a material misrepresentation, and the Agency Administrator finds that a prima-facie case has been established, he shall initiate a review by the Travel Agency Commissioner. If the Commissioner determines that the Agent did make a material misrepresentation in its application, the Agent in respect of its Approved Locations in the country concerned shall be deemed to have forfeited all reduced fare transportation privileges available under the provisions of this Resolution for a period of two years commencing 30 days after the date of the Commissioner's decision. For purposes of this Paragraph a material misrepresentation is any statement in or omission from an Application which conveys or implies that the Agent, or the person on whose behalf the reduced fare transportation is requested, is eligible for the grant of such reduced fare transportation when in fact either the Agent or such person is not so eligible.

#### **GOVERNMENT RESERVATIONS**

## **CANADA**

Nothing in said Resolution or acceptance thereof shall be construed as limiting in any way the statutory power and duty of The National Transportation Agency of Canada to approve the issuance of any and all free and reduced fare transportation by air carriers subject to the Agency's jurisdiction and under such terms, conditions and forms as the Agency may direct, and that the issuing of such other free or reduced rate transportation shall not be deemed by the International Air Transport Association or any Member thereof to be contrary to any Resolution or Rule of the Association or to the provisions of any agreement to which such air carriers are party as Members of the Association. (10.6.76)

#### **INDIA**

A sole proprietor, partner or director of an IATA approved agent or any other official deputed by such an approved agent in India will be exempt from the eligibility requirements stipulated in Subparagraph 2.2 in respect of travel from/to India, provided that Department of Tourism and the Government of India has released exchange to the agency for promotion of tourism to India. (13.04.81)

## **MEXICO**

Nothing in Resolution 203 (now 880) will limit in any way the laws or the regulatory authority of the Secretary of Communications and Transport to issue one or more passes for air transportation. (5.3.79)

# **SOUTH AFRICA**

Its terms shall not be construed as having any bearing on the transportation of an IATA Sales Agent (including its directors, officers and employees or the spouse or dependents of any thereof) exclusively on or over the domestic air services operated within the Republic of South Africa or the Territory of South West Africa, or between the Republic and the said Territory.

#### Attachment 'A'

XYZ STAKEHOLDER (use stakeholder's letterhead)

APPLICATION FORM-REDUCED FARE TRANSPORTATION RESOLUTION 880

Member to which Application is made

Address of Stakeholder where person travelling (passenger) is employed (or to which he reports)

Office Tel. No

Family name of passenger as per passport:

First name and initial of passenger as per passport:

Position/title of passenger:

Given name of accompanying spouse, (if applicable):

Type of Discounted Travel

75% normal allotment 50% normal fare

75% additional allotment Class of service desired:

Details of Itinerary Request (reservations to be made by the Agent):

From To Airline Flight No. Date

The undersigned being duly authorised to sign on behalf of the stakeholder has read and understood the terms and conditions of Resolution 880 and declares that this Application is made in accordance with those terms and conditions.

We undertake to pay the amount of fare due to the Member as a consequence of this Application.

We further undertake to pay the full applicable fare for each sector for which the transporting carriers' concurrence has been refused and to remit such amount in accordance with Member's Booking and Ticketing Policy.

It is understood that we must inform you of any change in eligibility and we will thereupon return any tickets issued in response to this Application.

We certify that the information submitted in this Application is complete and accurate in all respects

Name:

Position:

Signature:

Official Stamp of the Agent/Airline

Date of this Application:

**CERTIFICATION TO MEMBER FOR SPOUSE TRAVEL** 

Attachment 'B'

<u>I hereby certify that the person named above and accompanying me on the travel applied for is my spouse. I have not received from you a reduced fare spouse's ticket during this calendar year.</u>

Mr/Mrs:

(Signature of passenger named in Application)

## **Resolution 820e**

Section 5—Reduced Fare Transportation for Persons Officially Travelling to Travel Agency Commissioner Hearings

5.1 for the purpose of attending a hearing called by the Travel Agency Commissioner the following persons may be provided by Members with reduced fare international air passenger transportation pursuant to this Resolution to and from the point where such hearing is being held:

5.1.1 the sole proprietor, partner, director or employee of an Agent which is party to a Commissioner hearing, who has been designated by the Agent as its representative at such hearing.

5.1.2 the sole proprietor, partner, director or employee of an applicant which is party to a Commissioner hearing, who has been designated by the applicant as its representative at such hearing.

5.2 the representatives must be listed in a notice issued by the Agency Administrator in advance of the hearing and such notice will serve as authority for the representative to request a Member to provide reduced fare air transportation pursuant to the provisions of this Resolution.

5.3 the names of such representatives to be included in the notice must be duly given in writing in advance by the Agent or applicant to the Agency Administrator.

5.4 the international air passenger transportation may be provided at a discount not in excess of 75% of the applicable air fare for the class of service provided; notwithstanding any conditions governing special fares, tickets issued for such transportation may not be issued using special inclusive tour basing fares. Where the charge for air transportation consists of a fare and a 'weekend' surcharge, 'stopover' surcharge or 'peak' surcharge, the discount will be based on the fare and such surcharge; however, the discount must not be applied to any other surcharge or charge such as a sleeper surcharge or excess baggage charge.

5.5 the dates of outbound and return travel will be at the discretion of the representative concerned; provided that the total duration of the journey must not exceed that of the hearing, plus seven days; provided further that no break of journey will be allowed except at connecting points and such travel must be on a direct routing.

5.6 in all other respects such transportation will be subject to the conditions of Resolution 880 except that in respect of the persons described in Subparagraph 5.1.1 no charge must be made against the Agent's annual allotment.

REDUCED FARES FOR DELEGATES ATTENDING OFFICIAL JOINT INDUSTRY MEETINGS.

PAC(33)884(except USA)

**Expiry:Indefinite** 

Type: B

RESOLVED that,

- 1. for the purpose of attending a properly convened joint IATA/UFTAA meeting, or any other meeting under the auspices of IATA, the following persons may be provided by Members with international air passenger transportation to and from the point where such meeting is being held:
- 1.1 the Secretary General of UFTAA;
- 1.2 any professional official employed by a national or regional Travel Agent Association (e.g. Secretary General or his titular equivalent);
- 1.3 any person eligible for travel under Resolution 880 who will be representing UFTAA, or any other Travel Agent's Association as provided in Subparagraph 1.2 above, in an official capacity at such a meeting.
- 2. the delegate shall be listed and his function identified in the official convening notice of the joint meeting issued by the Agency Administrator in advance of the meeting and such convening notice shall serve as authority for the delegate to request a Member to provide reduced fare air transportation hereunder.
- 3. the names of such delegates to be included in a meeting convening notice shall be duly given in writing in advance by the Secretary General, or titular equivalent, of the participating organisation, to the Agency Administrator.
- 4. the international air passenger transportation may be provided at a discount up to 100% of the applicable air fare for the class of service provided. Where the charge for air transportation consists of a fare and a surcharge, e.g. weekend, business class, the discount shall be based on the fare and such surcharge, but the discount shall not be applied to excess baggage charges or to any surcharge specifically excluded by the Member from the application of the discount.
- 5. the outward portion of travel must be commenced not earlier than five days before the date of commencement of the meeting as stated in the said convening notice and travel is to be completed within five days from the close of the meeting; provided that no break of journey shall be allowed except at connecting points and such travel shall be on a direct routing.
- 6. in all other respects such transportation shall be subject to the conditions of Resolution 880 except that in respect of such persons as described in Subparagraph 1.3 of this Resolution no charge will be made against the Agent's annual allotment.

#### Resolution 884a

REDUCED FARE TRANSPORTATION FOR NATIONAL TRAVEL AGENCY ASSOCIATION OFFICIALS

PAC(38)884a(except USA)

**Expiry:Indefinite** 

Type: B

#### RESOLVED that.

1. for the purpose of attending the Annual Congress of the United Federation of Travel Agents' Associations (UFTAA) and the UFTAA annual meeting of Chief Executives of national travel agency associations which associations are members of UFTAA, Members may provide such Chief Executives, or one of their deputies, with reduced fare transportation at a discount of 75% of the applicable published fare.

#### 2. FLIGIBILITY

- 2.1 reduced fare transportation shall be granted only to the officials described above, who are paid officials of such a travel agency association (and who, in consequence do not in their own right qualify for such travel under the provisions of Resolution 880) and who devote all or substantially all of their time on behalf of that association during normal business hours:
- 2.2 such officials shall have been in the service of the association continuously and without interruption for a period of not less than 12 months immediately prior to the date of application for such reduced fare transportation.

## 3. DOCUMENTATION

- 3.1 the UFTAA Secretary General shall provide to the Agency Administrator in writing not later than 31 January each year a listing of the names and titles of the qualifying national travel agency association official(s) as described above;
- 3.2 the UFTAA Secretary General shall provide to the Agency Administrator not later than 60 days prior to the commencement of each meeting details of such meeting and the Agency Administrator shall circulate this information to Members;
- 3.3 written application on the letterhead of the national travel agency association shall be submitted to the ticketing Member at least 14 days before travel and shall set forth all qualification details and facts regarding the time, place and purpose of the meeting;
- 3.4 for sectors over the services of other carriers the ticketing Members shall obtain concurrence from that/those carrier(s) in writing prior to issuing the tickets;
- 3.5 the Member receiving the application shall not grant the reduced fare transportation if it knows or reasonably should have known that the requirements have not been met.

## 4. VALIDITY

the outward portion of travel must be commenced not earlier than five days prior to the commencement date of the meeting and travel shall be completed within five days from the closing date of that meeting; provided that no break in journey shall be allowed except at connecting points and such travel shall be on a direct routing.

MEMBERS' GROUP VOCATIONAL TRAINING TRIPS FOR ACCREDITED PASSENGER SALES AGENTS

PAC(38)886(except USA)

**Expiry:Indefinite** 

Type: B

RESOLVED that,

1. free or reduced fare transportation for groups of not less than six persons travelling on a trip organised by one Member or jointly by two or more Members may be granted by the Member(s), provided each such person issued with a ticket under the provisions of this Resolution is a sole proprietor, a partner, director or employee of an Accredited Agent (but not necessarily of the same Agent), and subject to the following conditions:

#### 2. DEFINITIONS

The definitions of terms and expressions used in this Resolution are contained in Resolution 866.

#### 3. TRIP SOLELY ON MEMBER'S INITIATIVE

- 3.1 the trip is organised solely upon the initiative of the Member(s) and not at the request or for the convenience of an Agent and is either:
- 3.1.1 to permit attendance at an organised course of instruction at destination; or
- 3.1.2 to permit participation in an organised destination familiarisation tour; or
- 3.1.3 to familiarise the group with a particular aircraft/ route operation; in such instances only one person per Location is permitted on such trip;
- 3.2 provided that no Member shall furnish transportation under the auspices of this Resolution for any reason other than those described in Subparagraphs 3.1.1, 3.1.2 or 3.1.3 of this Paragraph.

#### 4. ASSEMBLY POINT RULES

## 4.1 Courses of Instruction

persons in the group may depart individually from their point(s) of origin but not earlier than 48 hours prior to the start of the course of instruction and may travel to the assembly point where the instruction is to be given. Travel may however begin earlier than 48 hours beforehand in those instances where the organising Member does not operate a later flight which would ensure arrival prior to the start of the course of instruction;

## 4.2 Destination Familiarisation Tours

persons in the group may depart individually from their point(s) of origin but not earlier than 48 hours prior to the start of the destination familiarisation tour, to the assembly point where such tour is to commence, and shall travel

together on subsequent sector(s) until such organised destination familiarisation tour programme has been completed. Thereafter participants may return individually to their point(s) of origin;

## 4.3 Aircraft/Route Familiarisation Trips

persons in the group may depart individually from their point(s) of origin, but not earlier than 24 hours, to the assembly point where the aircraft/route familiarisation trip is to commence. All persons in the group shall however travel together on all subsequent outbound sectors and on the inbound journey to the original assembly point.

## 5. ELIGIBILITY

notwithstanding Paragraph 1 of this Resolution, persons who are employed by Accredited Agents which are not under notice of default at the time of departure may be included in a group set up under this Resolution;

#### 5.1 Courses of Instruction

in respect of travel directly associated with a course of instruction no limitation on the area of origin shall apply;

## 5.2 Destination Familiarisation Tours

only persons who are working for Accredited Agents located in the Area where travel is to commence may be included in the group;

## 5.3 Aircraft/Route Familiarisation Trips

only persons who are working for Accredited Agents located in the Area where travel is to commence may be included in the group.

## 6. CHANGES IN ELIGIBILITY

6.1 if at any time prior to commencement of travel there is a change affecting the eligibility of the Agent or Approved Location or person travelling (e.g. the Agent or Approved Location comes under notice of default or the person travelling leaves the employ of the Agent) the Agent shall immediately so notify the organising Member to which it shall also immediately return the ticket. The Member shall be responsible for cancelling the free or reduced fare transportation only if it knows or reasonably should have known of the changed eligibility;

6.2 notwithstanding Paragraph 1 of this Resolution, in the event that pursuant to Subparagraph 6.1 of this Paragraph a group organised in accordance with this Resolution is reduced to less than six persons, the remaining members of the group shall nevertheless be permitted to travel under the terms of this Resolution.

#### 7. DEDUCTION FROM ANNUAL ALLOTMENT

tickets issued hereunder shall be deducted from the annual allotment of the Agent under the provisions of Resolution 880; provided that two tickets per Member per calendar year for each Approved Location are exempted from this requirement; provided further that prior to the Agent becoming eligible for reduced fare transportation under Resolution 880, not more than two tickets per Member for each Approved Location may be issued under this Resolution.

# 8. APPOINTMENT BY ISSUING MEMBER

notwithstanding the fact that not all Members participating in the carriage may have appointed the Agent(s) concerned, free or reduced fare transportation may nevertheless be granted under the terms of this Resolution provided that the Member issuing or arranging for the issue of the ticket has duly appointed the Agent in accordance with the Passenger Sales Agency Rules.

## 9. PASSENGER EXPENSES

9.1 for travel involving an organised course of instruction at destination or participation in a destination familiarisation tour, Members are permitted to arrange and to pay for, if necessary, the hotel expenses, meals, surface transportation, local taxes, sightseeing and airport service charges, limited to points along the route over which the passenger travels on the flight, for a maximum of ten days except that for journeys wholly within geographical Europe such absorption of expenses is permitted for a maximum of eight days;

9.2 where early arrival for a full-time course of instruction is necessitated by the circumstances described in Subparagraph 4.1 of this Resolution, the organising Member may additionally pay for expenses incurred between time of arrival and time of commencement of the course up to a maximum of 48 hours only.

## 10. EXPENSES EN ROUTE

in addition to the expenses provided for in Paragraph 9. of this Resolution, Members may, for all categories of trips organised under this Resolution, pay any en-route expenses permissible under Members' tariffs.

## 11. TRANSPORTATION TO/FROM ASSEMBLY POINT

the organising Member is permitted to pay the cost of ground and/or air transportation to and from the assembly point on other carriers' services, when such tour is an organised course of instruction or a destination familiarisation tour whether or not such travel is at the discount provided for in Resolution 880.

# 12. ESCORTS

a Member may provide one or more of its employees to act as escort, guide or instructor for groups travelling under the provisions hereof.

## 13. TICKET VALIDITY, DISCOUNT AND CONCURRENCES

the ticket validity shall be from seven days before until seven days after any trip listed in Paragraph 4: except that for any persons returning individually as provided for in Subparagraph 4.2 and travelling with other than the organising Member, the discount, concurrence procedure and ticket validity shall be in accordance with the provisions of Subparagraph 5.1 and Paragraph 8 of Resolution 880.

# **GOVERNMENT RESERVATIONS**

## CANADA

Nothing in Resolution 203b (now 886) or approval thereof shall be construed as limiting in any way the statutory power and duty of The National Transportation Agency of Canada to approve the issuance of any and all free and reduced fare transportation by air carriers subject to the Agency's jurisdiction and under such terms, conditions and forms as the Agency may direct, and that the issuing of such other free or reduced rate transportation shall not be deemed by the International Air Transport Association or any Member thereof to be contrary to any Resolution or Rule of the Association or to the provisions of any agreement to which such air carriers are party as Members of the Association. (10.6.76)

## **MEXICO**

Nothing in Resolution 203b (now 886) will limit in any way the laws or the regulatory authority of the Secretary of Communications and Transport to issue one or more passes for air transportation. (5.3.79)

## **UNITED STATES**

Order 71-12-39 dated 16 December 1971: Approval of said Resolution, insofar as it is applicable in air transportation as defined by the Federal Aviation Act of 1958, shall not be construed as:

an exemption from the requirements of filing tariff provisions as a condition precedent under Section 403 of the Federal Aviation Act of 1958 to the issuance of passes to any person described in said Resolution;

a determination as to whether a violation of Section 404 of the Federal Aviation Act of 1958 would result from the issuance of passes pursuant to such Resolution whether or not tariff provisions applicable thereto have previously been filed with the Board; and

an exemption from the provisions of the Board's Economic Regulations relating to tariffs for free or reduced rate transportation.

#### ERFE OR REDUCED FARE TRANSPORTATION FOR IATA PASSENGER GENERAL SALES AGENTS

PAC(56)888(except USA)

**Expiry:Indefinite** 

Type: B

RESOLVED that, free or reduced fare transportation to officials and employees of an IATA Passenger General Sales Agency may be provided by a Member employing such General Sales Agent over its lines under the following conditions:

- 1. tickets may be issued for one way, round or circle trips at a discount up to 100% of the published fare when such transportation is for the Member's business.
- 2. tickets may be issued for one way, round or circle trips at a discount up to 100% of the published fare when such transportation is for the personal vacation purposes of officials and employees of an IATA Passenger General Sales Agent (including members of their immediate family), but not to exceed one such pass per person per calendar year; provided that such official or employee devotes all or substantially all of his time to the business of the IATA Member (or Members, where the Agent is employed by more than one Member); provided further that where an IATA Passenger General Sales Agent is also a Cargo General Agent this facility will be non-cumulative.
- 3. where the charge for air transportation consists of a fare and a weekend surcharge, stopover surcharge, or peak surcharge, the free or reduced fare transportation will be based on both the fare and such surcharge.
- 4. the reductions specified in Paragraphs 1 and 2 of this Resolution will apply only to officials and employees of an IATA Passenger General Sales Agent duly appointed by the Member, and in respect to Paragraph 2 above, such appointment must have been in effect continuously for at least 12 months prior to the issuance of the free or reduced fare transportation.
- 5. to qualify for the reduction specified in Paragraph 2 of this Resolution, the owner or senior officials of the IATA Passenger General Sales Agent will apply in writing to the Member concerned, setting forth in detail all information necessary to the establishment of eligibility for such free or reduced fare transportation.
- 6. except when the official or employee is travelling on the Member's business, no expenses other than those normally included in the fare shall be paid by the Member.
- 7. no commission or other remuneration will be paid on the free or reduced fare transportation provided for herein.
- 8. the reduction provided above will be applicable to Passenger General Sales Agents whether located on-line or at off-line points.
- 9. notwithstanding Paragraph 4 of this Resolution, but subject to the 12 months requirement therein, where pursuant to Resolution 876 as applicable, a Passenger General Sales Agent has been sub-contracted, the reduction will be applicable to officials and employees of the firm to which the Passenger General Sales Agent has been subcontracted.
- 10. this Resolution will come into effect only when the following Resolution is declared effective:

CAC1(01)881 (redesignated 889)

CAC2(01)881 (redesignated 889)

CAC3(01)881 (redesignated 889)

**GOVERNMENT RESERVATIONS** 

#### CANADA

Nothing in Resolution 205 (now 888) or approval thereof shall be construed as limiting in any way the statutory power and duty of The National Transportation Agency of Canada to approve the issue of any and all free and reduced fare transportation by air carriers subject to its jurisdiction and under such terms, conditions and forms, as the Agency may direct, and that the issuing of such other free or reduced rate transportation shall not be deemed by the International Air Transport Association or any Member thereof to be contrary to any Resolution or Rule of the Association or to the provisions of any agreement to which such air carriers are party as Members of the Association. (10.6.76)

#### **MEXICO**

Nothing in Resolution 205 (now 888) will limit in any way the laws or the regulatory authority of the Secretary of Communications and Transport to issue one or more passes for air transportation.

# **UNITED STATES**

Order E-12305 dated 31 March 1958:

Approval of this Resolution shall not be construed as:

an exemption from the requirements of filing tariff provisions as a condition precedent under Section 403 of the Civil Aeronautics Act of 1938 to the issuance of passes to any person described in the said Resolution;

a determination as to whether a violation of Section 404 of the Civil Aeronautics Act of 1938 would result from the issuance of a pass to any person named in said Resolution pursuant to such Resolution whether or not tariff provisions applicable thereto have been previously filed with the Board;

an acceptance by the Board of the definitions or terms used in said Resolution