# Maintenance Cost data eXchange Program (MCX)

MCX is a data sharing program which provides benchmarking of aircraft maintenance costs. It is part of the suite of programs offered by IATA's Global Aviation Data Management (GADM) platform and is available to participating airlines at no cost.

Contact us: mcx@iata.org



## MCX KPIs

Detailed monitoring of the maintenance operations with KPls, such as unit costs, direct maintenance costs, overhead costs, spare parts, aircraft reliability, staffing level, staff productivity, turnaround time, etc.



# **Data granularity**

Based on the submissions of all MCX participants, detailed analysis of maintenance costs are provided based on aircraft type, engine type, maintenance segment (line, base, component, engine), and maintenance elements (in-house vs. outsourced). MCX data is always de-identified and aggregated during processing.



# MCX benefits

Exclusive member benefits: annual MCX report and interactive dashboards. MCX members can also join the Maintenance Cost Technical Group (MCTG) bi-annual meetings.



### **Data submission**

The MCX Program requires an annual data submission. The MCX participants are provided with a complete toolset that includes user guidance and data samples.

