



SPEAKER'S BIO

NAME	Albert CHOI
COMPANY	STX Aero Service
POSITION / JOB TITLE	Executive Advisor / Professor
EMAIL	soohyuk@korea.ac.kr



BIO

After conducting a number of studies in information, communication and technology, Prof. Choi has become a renowned industry leader in blockchain technology in Korea.

His experience in developing game theory, monetary theory, economics, systems engineering, networks, mathematics, statistics, and prepaid billing systems has led him to pursue blockchain projects to offer better solutions than other blockchain mainnets.

Prof. Choi graduated from Yonsei University in 1983 with BA degree and obtained a Ph.D. in Economics from North Western University in 1992.



SPEAKER'S BIO

NAME	Geraldine CROS
COMPANY	IATA
POSITION / JOB TITLE	Manager, Operational Cost Management
EMAIL	crosg@iata.org



BIO

Geraldine has been with IATA for eleven years. She is the Operational Cost Manager of IATA's Flight Operations Department. She is currently working for the Operational Efficiency & Cost Management program, and, among other things, is responsible for MCTF data collection and annual benchmark report.

Geraldine has worked with Airbus in Toulouse, France as a member of the Customer Services group with the primary function to develop and maintain the ETOPS Activity Report for the Airbus worldwide fleet. She developed a unique access database and designed the first ETOPS Activity Report website.

Before joining IATA, Geraldine worked for media and communication agencies in Paris, France. Some of her clients include Unilever and Ferrero.

Geraldine holds a BS in Business, and has completed post grad studies in Marketing and IT.



SPEAKER'S BIO

NAME	Jean-Marc DOMERGUE
COMPANY	CFM International
POSITION / JOB TITLE	VP, Contracts & CFM Liaison Officer
EMAIL	jean-marc.domergue@ge.com



BIO

Jean-Marc Domergue is Vice President of Contracts at CFM International so part of the CFM Executive Team, a testimony of the importance CFM places on this agreement.

Jean-Marc has cumulated more than 15 years of MRO, Support & Services experience on Large Commercial Engines, CFM engines and even helicopter engines, he was also part of the team that launched CFM Services.

His very good knowledge of GE & Safran organization at all levels as well as strong customer support background should make him a great Liaison Officer for our Beneficiaries.



SPEAKER'S BIO

NAME	Lucy ENGLAND
COMPANY	Bird & Bird
POSITION / JOB TITLE	Partner
EMAIL	lucy.english@twobirds.com



BIO

Lucy is a commercial aviation partner at International law firm, Bird & Bird. She acts for airlines, aircraft manufacturers, lessors, fuel operators and international aerospace companies on a whole range of commercial contracts and issues, ranging from high-value complex projects and fleet maintenance arrangements, to IT outsourcing agreements.

Lucy's client base includes airlines such as easyJet, Flybe and WestJet; MRO suppliers, leasing companies and airframe OEMs such as Airbus Helicopters.

Lucy has a particular focus on how technology is transforming the aviation and aerospace industry, and regularly writes articles and speaks at conferences on topics such as Big Data and AI.

Lucy's aviation experience also covers military aviation and she has worked on some of the UK's largest military aviation projects in the last decade including A400M, UKMFTS and the UK's Search and Rescue project.

Lucy joined Bird & Bird in October 2011 after spending a few years in industry at BAE Systems.



SPEAKER'S BIO

NAME	Keith FERNANDES
COMPANY	Virgin Australia
POSITION / JOB TITLE	Manager, Fleet Engineering
EMAIL	keith.fernandes@virginaustralia.com



BIO

With an aviation engineering career commencing in 1983, I have held roles in Aircraft Maintenance, Aircraft Planning, System Engineering, Maintenance Programs, Project Management and Consultancy Services, 17 years of which were in Germany before I moved to Australia in 2006.

Joined Virgin Australia Airlines in 2006 and based in Brisbane, I am the Manager Fleet Engineering with core responsibilities of managing the CAMO functions of Technical Services, Maintenance Programs and Reliability Programs for a fleet of 100+ aircraft.

I hold a Master's degree in Aviation Management, Diploma in Aircraft Maintenance Engineering.

I have been a member of IATA's Engineering & Maintenance Group (EMG) and Maintenance Cost Technical Group (MCTG) since 2012.



SPEAKER'S BIO

NAME	Yuliya GERASYMCHUK
COMPANY	Ukraine International Airlines (UIA)
POSITION / JOB TITLE	Financial Manager, Head of PMO
EMAIL	Gerasymchuk.Yuliya@flyuia.com



BIO

Working with Ukraine International Airlines for more than 6 years now, and with overall experience of 12 years in aviation, Yuliya is facilitating company-wide projects aimed at improving efficiency in operations.

Under her direct guidance, multiple streamline programs have been introduced in the airline up until today, having naturally evolved into project management office for continuous improvement.

A few years ago, she arranged the setup of AMOS Competence Centre, has been key promoter for Preventive Maintenance project and Fuel Efficiency Program within UIA.

Since 2019 Yuliya is chairing the IATA Airline Cost Management Group (ACMG). For more information on the ACMG activities, please visit: <https://www.iata.org/whatwedo/workgroups/Pages/airline-cost-mgmt.aspx>



SPEAKER'S BIO

NAME	Joost GROENENBOOM
COMPANY	ICF
POSITION / JOB TITLE	Principal
EMAIL	Joost.Groenenboom@icf.com



BIO

Joost Groenenboom is a principal consultant at ICF's Aviation practice in London and has over 20 years of experience in the aviation industry.

Prior to joining ICF in 2017, Joost was an Executive Director for SGI Aviation, an Amsterdam based consulting firm specializing in lease and asset management. In this role he was responsible for all major technical aviation programs within SGI and advises customers on the various technical aspects of aircraft leases, deliveries and redeliveries.

He was also responsible for the Guernsey based aircraft register, which was managed in a public-private partnership between the government of Guernsey and SGI.

Joost started his career in KLM's engine overhaul shop, before moving to Martinair, where he held various roles in maintenance planning, project management and fleet management.



SPEAKER'S BIO

NAME	Andrew Hall
COMPANY	Boeing Global Services
POSITION / JOB TITLE	Director, Data Science
EMAIL	andrew.hall3@boeing.com



BIO

Andrew Hall, Director of Data Science at Boeing Global Services, leads a global team of data scientists and engineers that embed advanced analytics tools and algorithms into the Boeing digital solutions for airline technical, flight, and crew and network operations.

His team also provides data analytics expertise in collaboration with business consulting teams from Boeing Professional Services. Andrew also provides leadership for Boeing Global Services in data strategy, data-sharing programs, and driving digital transformation.

Andrew holds a Masters of Management in Operations Research and a Bachelor of Applied Science in Engineering Physics from the University of British Columbia. Prior to joining Boeing, Andrew began his career in analytics as a Field Service Engineering Manager for GE Rail.



SPEAKER'S BIO

NAME	Thomas HOEHN
COMPANY	Antitrust & TradeRx GmbH
POSITION / JOB TITLE	Managing Director
EMAIL	thomas.hoehn@atrx.ch



BIO

Thomas Hoehn is an economist specializing in applied economic research, business consulting and regulation. Thomas has spent his career analyzing markets and competition. He has held senior teaching, management and advisory positions where he has shown a deep commitment to independent research and public policy.

From 2009 to 2017, Thomas was a Reporting Panel Member of the UK Competition Commission. Thomas regularly acts as a Monitoring Trustee for European Commission and US Federal Trade Commission.

He was the Founding Director of CompetitionRX, a company providing remedy compliance and monitoring services related to antitrust, merger control and state aid cases, which he sold in 2015. He is currently a visiting researcher at the University of Hamburg and at Imperial College Business School where he teaches on its Executive Education programme.



SPEAKER'S BIO

NAME	Eri HOKURA
COMPANY	Delta Air Lines
POSITION / JOB TITLE	RFID Program Manager
EMAIL	eri.hokura@delta.com



BIO

Eri joined Delta in 2014 to implement RFID Aircraft Compliance Program.

Prior to that, Eri had a successful career in Program Management for consumer electronics, avionics, to automotive industries for over 10 years.

Since 2014, Eri has been actively involved in starting up and leading IATA RFID interest group with 40+ airlines, improving ATA and SAE industry standards.



SPEAKER'S BIO

NAME	Richard HOUGH
COMPANY	Engine Lease Finance Corporation
POSITION / JOB TITLE	Executive Vice President Technical
EMAIL	Richard.hough@elfc.com



BIO

Richard Hough is the Executive VP of Technical for Engine Lease Finance, a position he has held since January 2011. As a member of the Executive Team reporting to the CEO, he has overall responsibility for the technical and IT functions of ELF.

Richard started his career in aviation in 1990 as an apprentice aircraft maintenance technician with Shannon Aerospace.

He joined ELF in April 1997 as Technical Services Manager and was promoted to the position of Vice President Technical in 2000 and Senior Vice President in 2009, with responsibility for day to day operations of the technical department including management of a portfolio of 200+ engines.

In addition to his aeronautical engineering licenses, Richard has a Diploma in Business Studies (Hons) from the National University of Ireland and an MBA in Aviation Management from the University of Limerick.



SPEAKER'S BIO

NAME	Daniel KANTER
COMPANY	IATA
POSITION / JOB TITLE	Assistant General Counsel, Chief Counsel Antitrust
EMAIL	kanterd@iata.org



BIO

Daniel is Assistant General Counsel and Chief Counsel for Antitrust and Competition Law at IATA.

In addition to ensuring antitrust compliance for IATA and its industry activities, Daniel works to set the strategic direction of competition law policy in aviation. He is a sought-after speaker and writer due to his ability to take complex legal and technical issues and make them understandable.

Daniel's team looks at certain areas where competition doesn't work very well—where for example airlines are on the receiving end of anticompetitive conduct—and reviews strategic options to make the industry more competitive, and lowering costs.

Recently, Daniel was leading IATA's efforts in the European Commission's investigation into monopolistic practices in the aircraft MRO market, which led to the historic settlement agreement with CFM, which entered into force in February 2019. Prior to joining IATA, Daniel practiced as an antitrust attorney at the law firm of White & Case LLP in Washington, DC and Brussels, the U.S. Federal Trade Commission in Washington, DC and the law firm of Gibson Dunn & Crutcher LLP in Brussels.



SPEAKER'S BIO

NAME	Vana Kardasi
COMPANY	Aegean Airlines
POSITION / JOB TITLE	Maintenance Cost and Data Analysis Manager
EMAIL	Kardasi.vana@aegeanair.com



BIO

Vana has been working with Aegean Airlines since the first years of its operation.

She is specialized in Technical Section's working practices optimization with focus on people and data integration.

She currently manages the Maintenance Cost Control and Data Analytics Department, leading the digital transformation initiative in the Technical Division, from paperless maintenance and warehouse monitoring systems to predictive maintenance and data science solutions.



SPEAKER'S BIO

NAME	Fabricio LA BANCA
COMPANY	Lufthansa Technik AG
POSITION / JOB TITLE	Head of Group Purchasing Surplus
EMAIL	Fabricio.La-Banca@lht.dlh.de



BIO

Married, two kids.

Studies: Business Administration and Sociology at the University of Hamburg

Positions at Lufthansa Technik AG:

Head of Group Purchasing Surplus, since April 2017

Head of Rotables Purchasing and Trading, 02/2012 – 03/2017

Head of Supply Chain Management, 03/2007 - 01/2012

Team Manager Strategic Purchasing – General Goods, 03/2001 – 02/2007



SPEAKER'S BIO

NAME	Stefano Laureti, Ph.D.
COMPANY	DIMES, University of Calabria, Rende (CS), Italy
POSITION / JOB TITLE	Research fellow and Project Manager of the "NDTonAIR" – H2020 EU funded project (www.ndtonair.eu)
EMAIL	lauretistefano@gmail.com



BIO

Dr. Stefano Laureti received his Ph.D. in Engineering at The University of Warwick (UK), via co-tutelle with the University of Perugia (IT), in 2017.

His main research interests include Non-Destructive Testing (NDT) via Eddy Current testing, EC-stimulated Thermography, Pulse-compression Thermography, NIR spectroscopy.

In the mentioned fields, he authored and co-authored more than 40 journal papers, conference proceedings and book chapters.

He is also the Project Manager of the "NDTonAIR" project (Training Network in Non-Destructive Testing and Structural Health Monitoring of Aircraft structures) funded under the action H2020-MSCA-ITN-2016-GRANT N° 722134 for 3.8 million of Euro.



SPEAKER'S BIO

NAME	Elentinus MARGEIRSSON
COMPANY	easyJet
POSITION / JOB TITLE	Head of Supply Chain Engineering & Technical Contracts
EMAIL	Elentinus.margeirsson@easyjet.com



BIO

As Head of Supply Chain Engineering & Technical Contracts, Elentinus Margeirsson oversees all purchasing and logistics activity associated with easyJet's Maintenance & Engineering. It includes management of easyJet's various contracts for material and services.

He sits on the Executive board of easyJet's Maintenance & Engineering department.

His previous roles include Head of Supply Chain at Icelandair and Manager of IATA'S Aircraft Leasing Advisory Group.

He recently joined the ILS Customer Advisory Board.



SPEAKER'S BIO

NAME	Pat MARKHAM
COMPANY	HEICO
POSITION / JOB TITLE	VP Technical Services
EMAIL	pmarkham@heico.com



BIO

Patrick Markham received his BS in Mechanical Engineering (Aerospace) from Worcester Polytechnic Institute, and his MS in Mechanical Engineering from Purdue University.

Pat worked on PW4090, PW4098 certification programs and F119 development programs while at Pratt & Whitney.

In 1997, Pat joined HEICO to work on the PMA compressor blade certification programs.

Pat is currently VP of Technical Services for HEICO, with technical oversight responsibility for HEICO's PMA activities.



SPEAKER'S BIO

NAME	Chris MARKOU
COMPANY	IATA
POSITION / JOB TITLE	Head of Operational Cost Management
EMAIL	markouc@iata.org



BIO

Chris Markou is Head, Operational Cost Management for IATA's Operations department. Chris has been working on Airline Operations Cost Management and Efficiency Improvement. He has worked on several initiatives to optimize airline operational costs using industry best practices and benchmarks on Airline and especially Maintenance Costs trends. Part of his focus is the "Paperless Aircraft Operations" initiative leading to simplifying the business through worldwide acceptance of electronic documentation and records. Chris is the Secretary to several groups on airline cost benchmarking and aircraft leasing. Before IATA, Chris worked at Delta TechOps. He held various positions in TechOps' Strategy leading to General Manager for Technical Sales - Marketing. Chris holds a Ph.D. in Aerospace Engineering from Georgia Tech and an Executive MBA from Emory University.



SPEAKER'S BIO

NAME	David MARTY
COMPANY	AIRBUS
POSITION / JOB TITLE	Head Of Scheduled Maintenance Services
EMAIL	David.marty@airbus.com



BIO

David has been named Head Of Schedule Maintenance Services, effective December 2014.

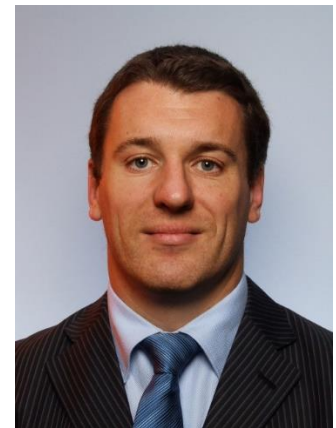
Previously, David has been working in the Airbus maintenance Engineering department as Team leader in charge of developing Maintenance programs for the entire Airbus aircraft family.

David has started his career within the Airbus Technical data department in 2001.



SPEAKER'S BIO

NAME	Olivier MAYSOUNAVE
COMPANY	AIRBUS
POSITION / JOB TITLE	Cabin Performance Manager
EMAIL	Olivier.mayounave@airbus.com



BIO

Olivier Maysounave started his career in aeronautics in 2001. He has held several positions in System Engineering, Business Management, System installation and Configuration Management

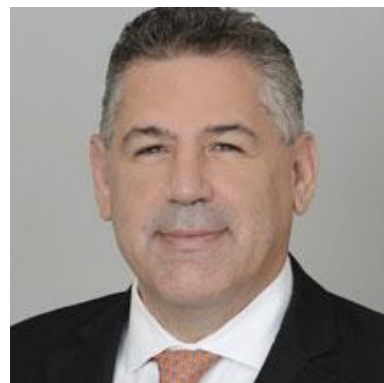
Olivier is now part of Airbus Customer Services. As part of the Fleet Performance team, he is in charge of Cabin for all aircraft programs, analyzing in-service data for a specific airline and/or fleet in order to support priorities and decision making.

Olivier holds an IT Master Degree in from Institut National des Sciences Appliquées in Toulouse



SPEAKER'S BIO

NAME	Basil PAPAYOTI
COMPANY	MRO Holdings
POSITION / JOB TITLE	Chief Commercial Officer
EMAIL	bpapayoti@mroholdings.com



BIO

Basil Papayoti is currently Chief Commercial Officer at MRO Holdings leading all commercial efforts across Sales, Customer Experience, Marketing and Branding.

He has more than 30 years of aviation experience with Aircraft and Engine OEMs, Airline affiliated and Independent MROs, and most recently served as the President and Director of Engine Services at GA Telesis.

Mr. Papayoti founded SkyView Consulting Partners which provides advisory services for OEMs, Airline and MRO organizations. With SkyView, Basil has served as VP of Sales and Marketing for EAC, Sales Executive for Delta TechOps and AJWA, and Senior Consultant for IATA and Team SAI.



SPEAKER'S BIO

NAME	Hannes PFERDEKAEMPER
COMPANY	Eurowings
POSITION / JOB TITLE	Head of Technical Strategy & Reporting
EMAIL	Hannes.pferdekaemper@eurowings.com



BIO

Hannes Pferdekaemper started working for Germanwings in June 2007 during his studies of business administration at the University of Cologne.

After finishing his studies (Diploma thesis: “make or buy decision in Aircraft Maintenance Material logistics”), he started his career as a reliability Engineer in Germanwings’ Maintenance Department. In March 2011 he switched position to become Head of Maintenance Planning & Records. It was in this year, when he started participating in IATA Maintenance Cost Task Force.

In September 2013 he was appointed to be Co-Chairman of the MCTF. In December 2013 he changed position at Germanwings Maintenance Department and became Head of Strategy and Reporting.

In September 2018 he became Head of Business Development and now leads the whole Commercial Department, as well as the Strategy and Innovation Department. Since January 2015 he is Chairman of the MCTF.



SPEAKER'S BIO

NAME	Swaran SIDHU
COMPANY	easyJet
POSITION / JOB TITLE	Head of Fleet Technical Management
EMAIL	swaran.sidhu@easyjet.com



BIO

Swaran was born in Malaysia, he completed his secondary education there and then entered into an aviation career spanning over 30 years during which time he also gained his Part 66 B1 License and a MBA qualification.

Swaran progressed from an aircraft mechanic through to a Licensed Engineer, Supervisor, Maintenance Manager and then Technical Director.

He worked for a number of airlines namely bmi, Maersk Air, Qatar Airways Amiri (VIP Flights), bmibaby and is currently with easyJet as Head of Fleet Technical Management. The last 20 years of Swaran's career have been spent in senior management positions.



SPEAKER'S BIO

NAME	Sonny STERN
COMPANY	Delta TechOps
POSITION / JOB TITLE	VP Sales & Customer Service
EMAIL	sonny.stern@delta.com



BIO

Sonny has over thirty-four years of professional experience in MRO sales management, aircraft leasing, aircraft production, technical supervisory and engineering roles.

He started his career at McDonnell Douglas in Long Beach, California as a systems and structures engineer. He left Boeing shortly after the merger with McDonnell Douglas to enter the MRO sector working for TIMCO in Greensboro, North Carolina and held both engineering and sales positions.

Sonny left the airframe MRO business to join MTU Maintenance in the sales group representing the Americas out of their US office in Atlanta, Georgia. In 2011, he left MTU for an executive position in the technical group at ILFC (bought by AerCap in 2014) in Los Angeles. Sonny was transferred to Singapore where he worked as Vice President of Technical for the APAC region for AerCap. In early 2015, Sonny accepted a position at Delta TechOps where he holds the position of Vice President of Sales & Customer Service for Delta TechOps MRO Services division.